Dear Valued Client of Traverse Counseling & Consulting*,*

For the past several weeks, Traverse Counseling & Consulting has been closely monitoring the evolving coronavirus COVID-19. To date, we are not aware of any of our clients or their families that have been impacted by this ongoing outbreak. However, we believe it is important to be prepared in the event that an outbreak occur in our community.

We value ***courage and wisdom*** in this *anxious and fearful* time. To that end, we are taking steps to mitigate the risk of spreading the virus and encourage you and your family to consider what steps you need to take to make sure you and your family focus on your wellness.

Our fundamental principle around therapy is that in-person face-to-face therapy is always preferred. Relationships are best lived out in-the-real. However, if/when clients become ill, have symptoms, believe they have been exposed, or are fearful of being exposed to the virus, we can provide telehealth therapeutic support. If you wish to consider these services, please contact our office to discuss options. Additionally, we have modified our late cancellation policy so that clients do not feel pressure to attend a session if/when flu/cold symptoms are present, or if another member of the family is showing signs of flu/cold symptoms. There will be no charge for a late cancellation due to these circumstances.

To find more information and our Informed Consent for Teletherapy please see <https://traversecc.org/client-forms/>

We also wanted to inform you about some of the things we are doing internally to mitigate the risk of spreading this virus. Our staff will be wiping down and disinfecting all surfaces that frequently have both little hands and big hands touch no less than twice a day. These include all doorknobs, the front desk counter tops, the coffee pots, and water machine buttons. Additionally, we will be wiping down the toys and we have put some of the toys away to minimize the risk of spreading the virus between younger children.

We encourage all of our clients to follow the guidance and policies established by their local community and public health officials as well as agencies such as the [World Health Organization](https://info.firstinspires.org/e2t/c/%2AW2nywq21RlYbKVPL1jn7PmYQP0/%2AN3XtksCKWWT3W8KT8H32vXL6n0/5/f18dQhb0Sjvg8YHtvCW7v89K12qwv15VJN0hk2t4v_LMf5pP-XD6prW7cmS1s8pCQ6vW8n1Y2T5CR0PzW6bVCMf8y1SbXW5DbfDj1x4pC_W51RZ663srY-FW5c1yMl2-PSTPW3gpcmG6vBmt7W5WYZ4N3SLYcbW47YlYy4bfcHbW47Xx4z3C8dd2W2FpL-N1nnQd3VQG_rq5RpkcdW3bqvNG3mx60dW1GgGpz3Rcx7VW5kmcLG2Jb4bjW3FhRCv66jkN7W2pxKgF5jZgF5W608dJf3byfPkW4X16zv4pKsHRW551jVh5pjnZBW5mnf1q3K1jH2W3W16fH4lbpBkW6ZDFZp3J-s4tW3F7DGQ5jF_qrW3Mjr_62pKTdNW4yp0W253pYfZW5nCMxC6p0MKLW5V5Lg77cnlgdW1NFfl48P4D7pN523P6X3rlyCW5D3f1g7yVj23N3sm0yM10NbdW5x6QYF22sDnjN3WDKGfxVC31W8N96yy6gz8RnW3Pnd7N48S7FgN2dpqD7cTSRKMcSzB0bBzY_102) and the [Centers for Disease Control](https://info.firstinspires.org/e2t/c/%2AW2nywq21RlYbKVPL1jn7PmYQP0/%2AW2Xnbtl3MRVw0W8THvKT4v8gzP0/5/f18dQhb0Smj38XJbp2W7v89K12qwv15VJN0hk2t4v_LMf5xtgXD6prW7cmS1s8pCQ6vW7lXclb8yG5rnW7nwzwL4rQhTkW2yqJrd2z8ZWPW6QYjLK2_N3pjW83_Pn-7JCxGlW81bhDK7N_KqMW11GBXT41TlcRW3TwTq-4JcrR5W24ZF-x1ZY618W4MYjWZ6b7_K6W47P0wC403tVSW3vbpkw42vwlnW2Vg-s74XglTbW2ptwt-60cBrcW5CZBHq6bnXjfW4rC4JR2G4w7fW3Kh61S5dWLWSW32nQGl3T2_jSW3T30nX5WpQT7W6MlbPJ4_BtCRW5CzV154VpJdHW2xN5tR5-9FDMW3gq-h747ZH2pW1bJ0nR2PGGBtW3dTsLK6w-c_qW8Ph58-59BvMFW7lYH2q4v14XpW1Rm-wZ8lrHB2W9cX-Ds1wRS6NW5bS7GC4GM_LCW4xGnrn4LJgHLW85ZJ7L4sqN0nW6w1cMF2HMPCFVrVprC56gBW-W4n0tHS2dmM9Y0). Additional information and updates specific to the community school/faith community/municipality to which you belong should come directly from your local community.

Sincerely,

The Traverse Counseling & Consulting Team